



# FUNDRAISERS

## FREQUENTLY ASKED QUESTIONS

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### **How long does it take to receive my check after the fundraiser?**

Our checks take about 30 days to process and are then sent via U.S. mail. Checks will typically arrive between 30-45 days once your fundraiser is complete.

### **I want to have the check made out to me directly instead of an organization.**

We are unable to write checks to individuals, only to organizations.

### **Can we promote at the restaurant?**

All promotion must be done ahead of time and not in our restaurant or on the premises to our regular customers. Violating this policy may result in your fundraiser being canceled.

### **What do people have to do in order to have their purchase count?**

For your purchase to count towards your fundraiser, your supporters must either a) verbally tell our cashier of their participation, b) show a physical fundraiser flier, c) show a digital flier on a smartphone or other mobile device. Remember, delivery orders or orders placed at a different time/location than your scheduled event will not count towards your fundraiser.

### **My flier needs updating.**

To update your flier, just email Krystel at [krystel@manhattanpizza.com](mailto:krystel@manhattanpizza.com) and we'll get those updated for you within two business days.

### **Can we hold our fundraiser during lunch?**

We only host fundraisers during our slower evening hours. When we host them during our peak lunch hours, it tends to cause long lines and a really negative experience for both your supporters and our regular guests. We stick to the two time-frames of 4-8pm and 5-9pm.

### **Can we place our organization's logo on the fundraiser flyers?**

Please do not make any edits to our fundraiser flyers. These are created by our Design team and must stay within our branding requirements. We are unable to add your organization's logo to our flyers.